

Mesa Mobile Community Outreach Team Expansion Project

Impact Report June - December, 2025

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Financial contribution from



Health Canada Santé
Canada Canada

The views expressed herein do not necessarily represent the views of Health Canada.

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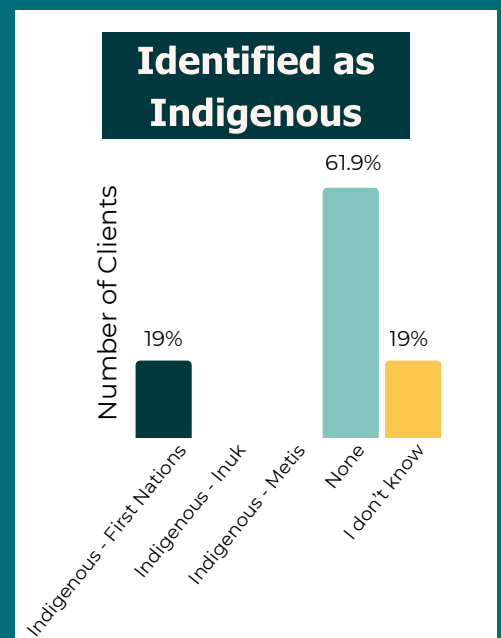
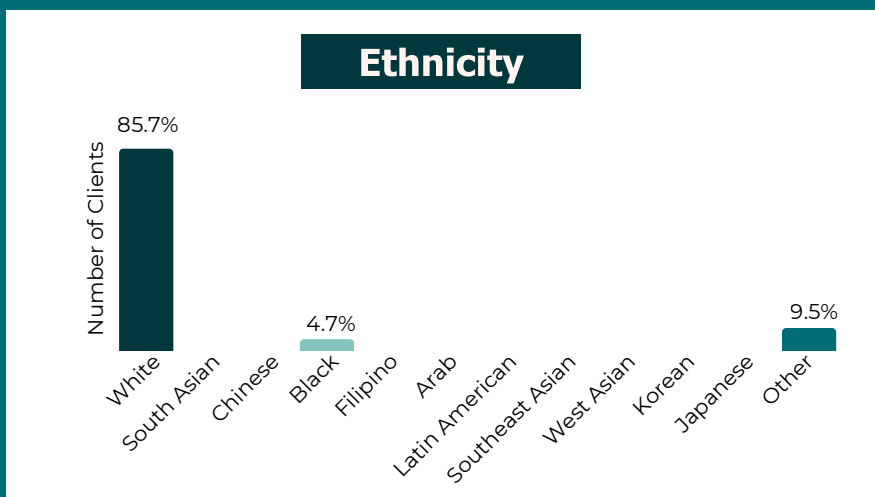
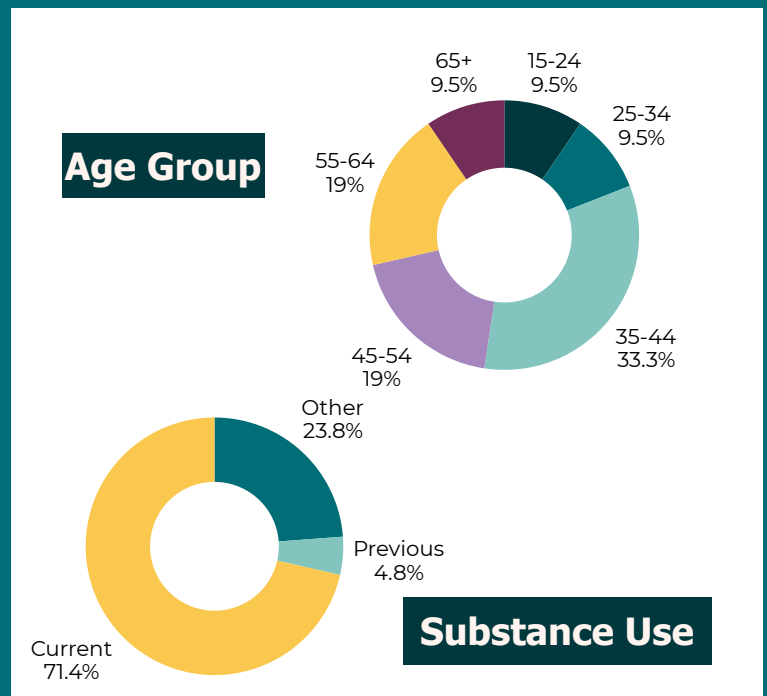
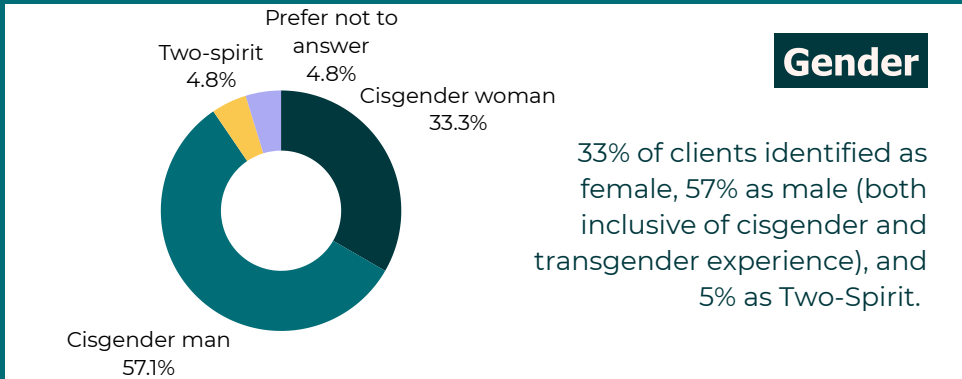
Harm Reduction, Referrals & Basic Needs Provided

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Knowledge Mobilization Materials

CLIENT DEMOGRAPHICS

Between June 1st and December 31st 2025, 82 individuals received services through the Mesa Mobile Community Outreach Team Expansion. **Demographics have been collected for 21 of the 82 clients reached.** Below are the demographics of clients served*.

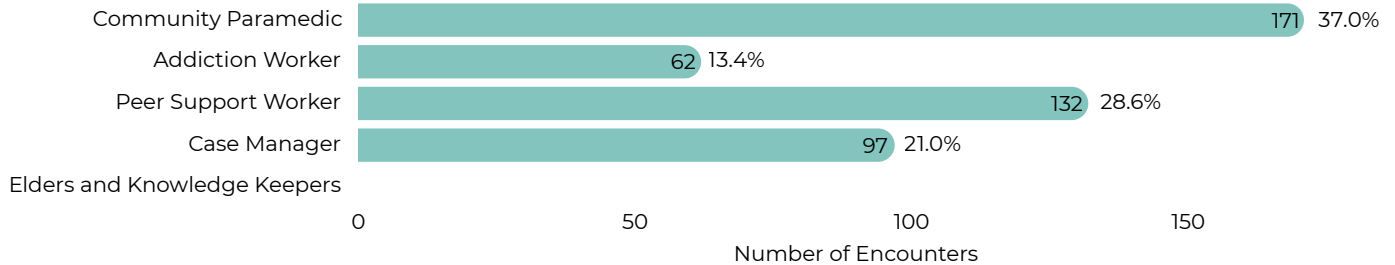


*If a client characteristic changed during this period, only the most recent is reported.

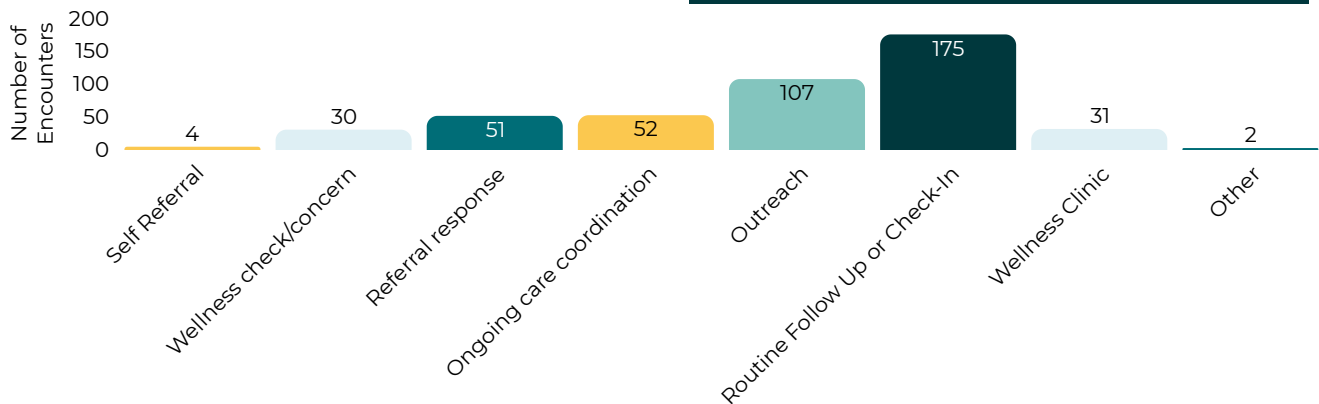
ENCOUNTERS

Between June 1st and December 31st 2025, there were 82 unique clients and 462 total encounters through the Mesa Mobile Community Outreach Team Expansion.

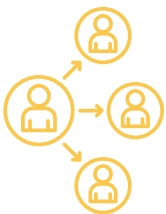
Service Provider



Reason Encounter Was Initiated

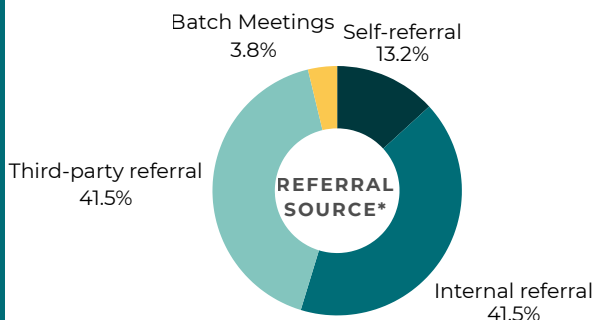


Total Number of Referrals



The Mobile Outreach Team has provided **182** referrals to external supports

Referral Source*



*Of the encounters responding to a referral
 ** This information is not available for Community Paramedics

What Clients Like About Mesa

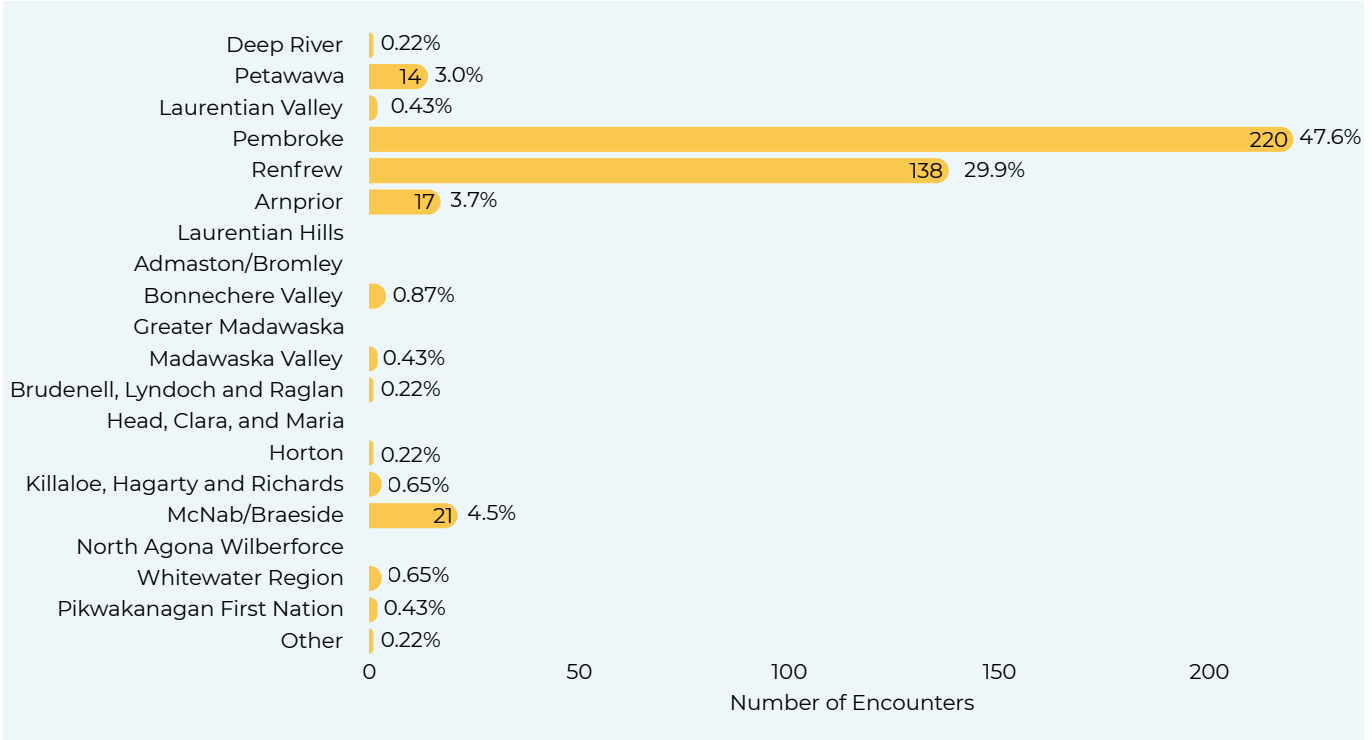
“Ability to go above and beyond in tracking [me] down”

“They genuinely care and do their best to support you”

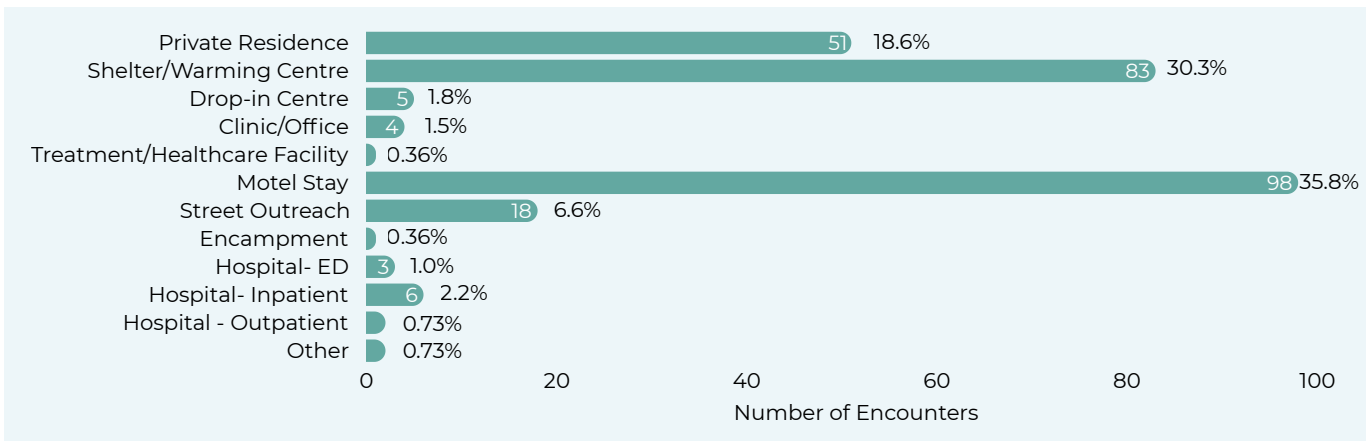
“They call you back, listen, and follow through”

ENCOUNTER LOCATIONS

Nearest Town/City of the Encounter



Location of the Encounter

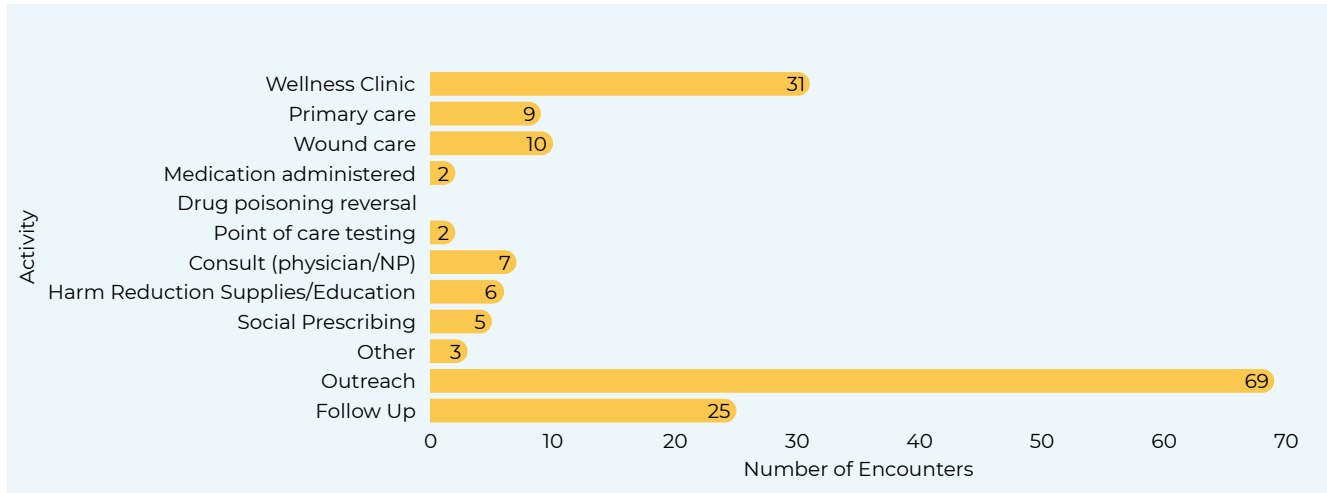


** This information is not available for Community Paramedics

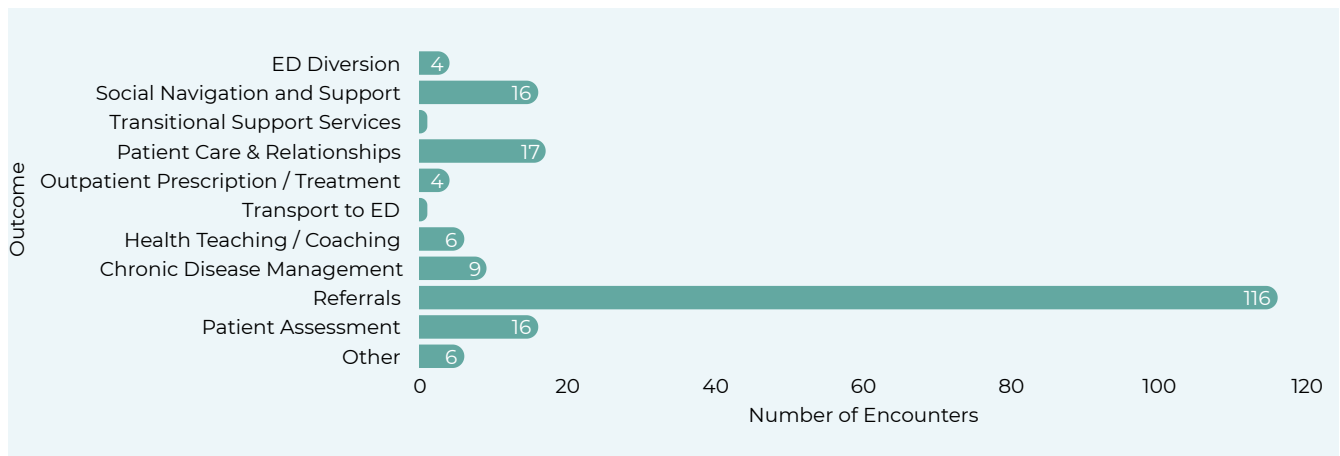
ENCOUNTER METRICS- COMMUNITY PARAMEDICS

Service Delivery Activities

There were 171 recorded encounters by Community Paramedics between June-December 2025.



Care Plan Outcomes

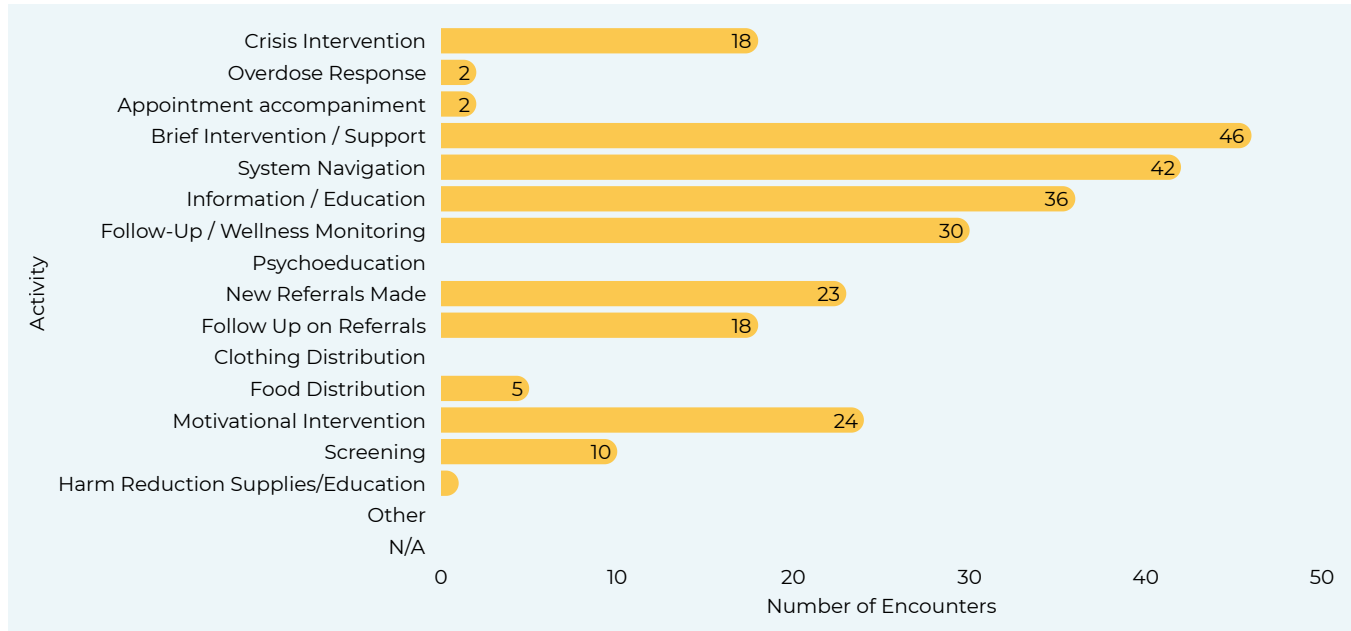


** Community Paramedic data was collected from an EMR system, and not from the encounter forms. As such, different categories were collected and reported on.

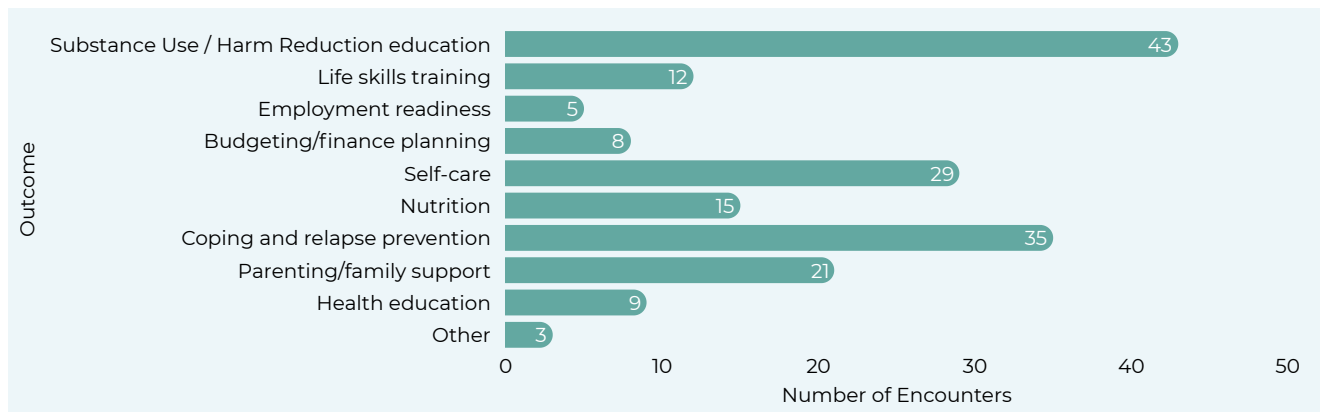
ENCOUNTER METRICS- ADDICTIONS WORKERS

Service Delivery Activities

There were 46 recorded encounters by Addictions Workers between June - December 2025.



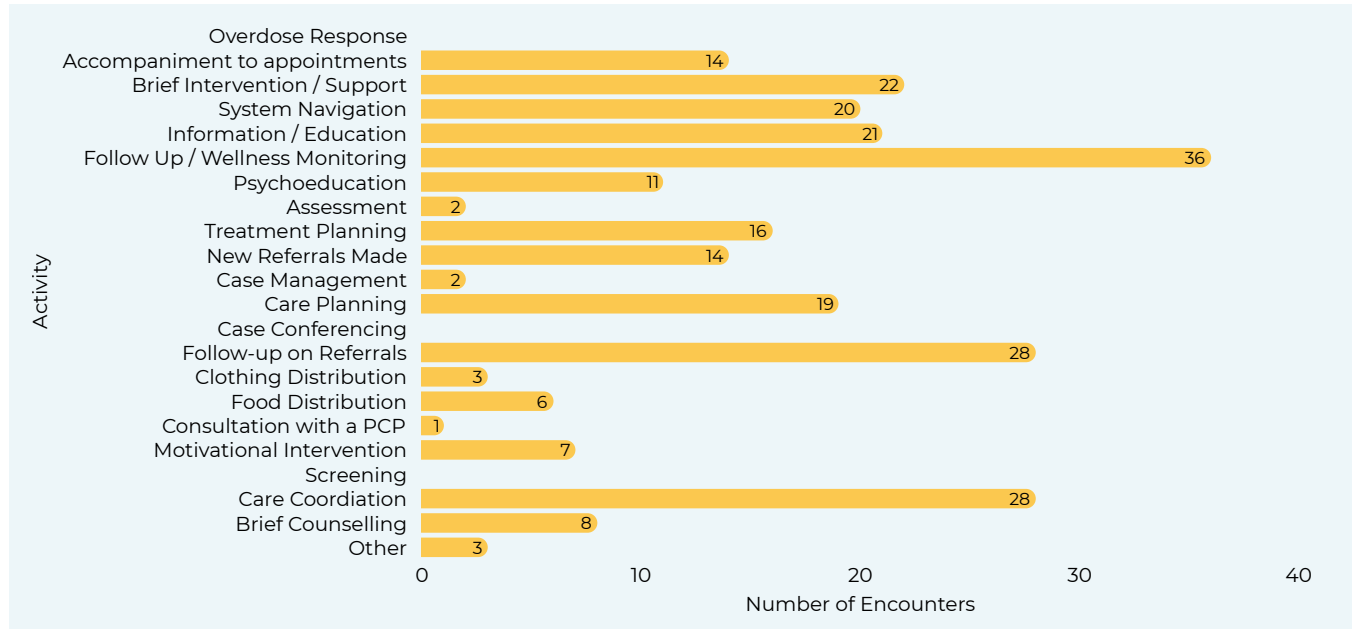
Skill Building Areas



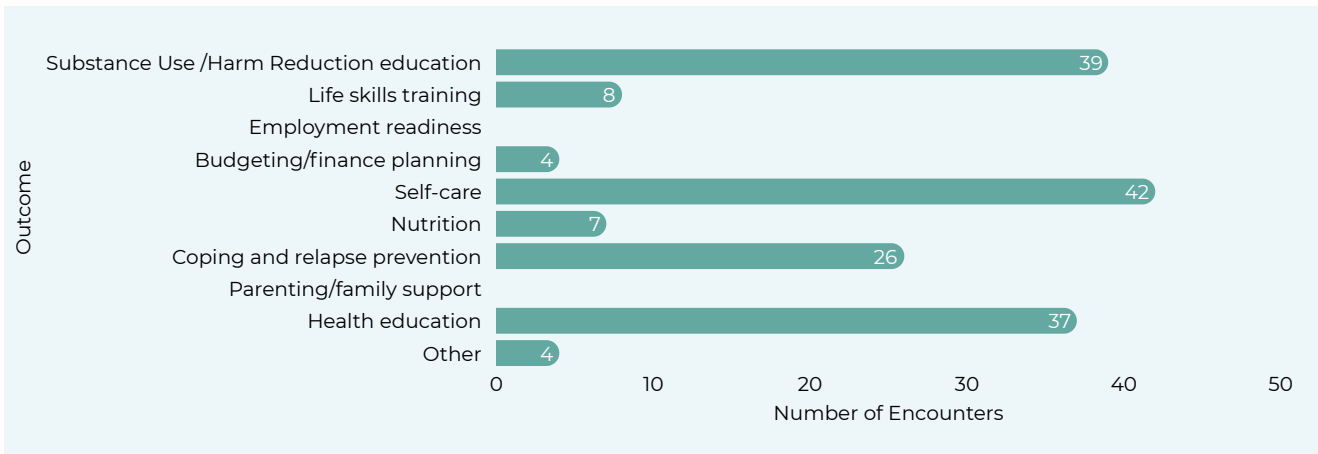
ENCOUNTER METRICS- CASE MANAGERS

Service Delivery Activities

There were 78 recorded encounters by Case Managers between June - December 2025.



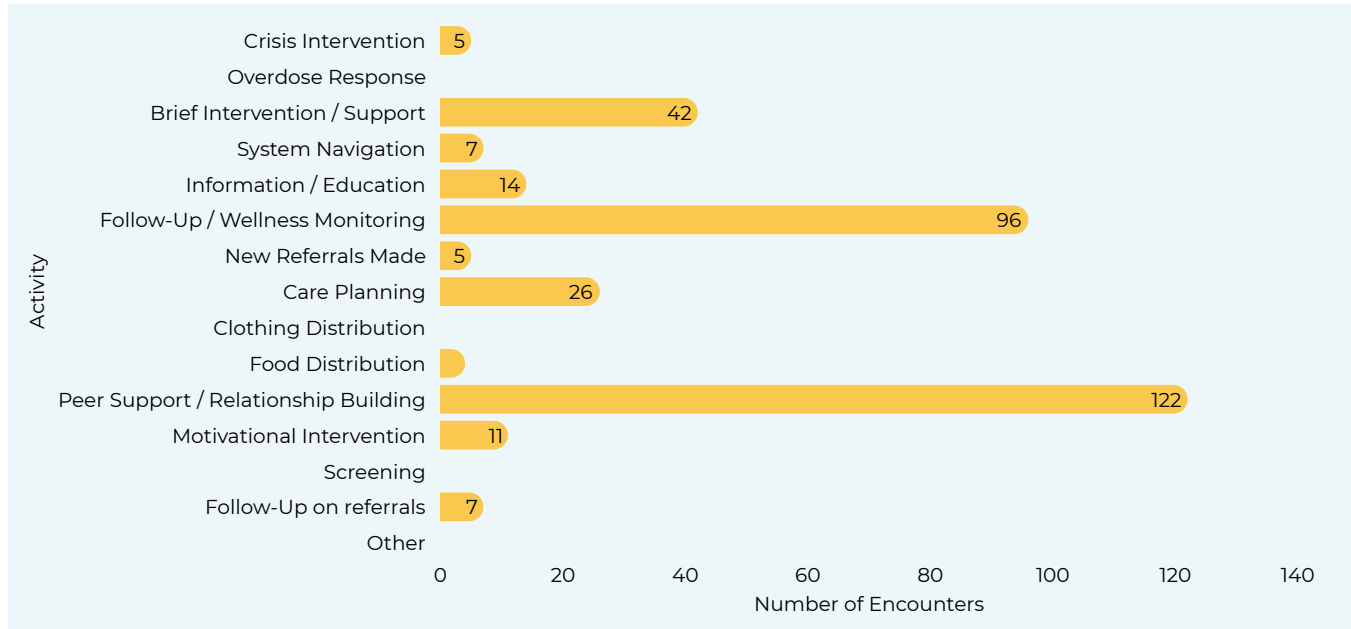
Skill Building Areas



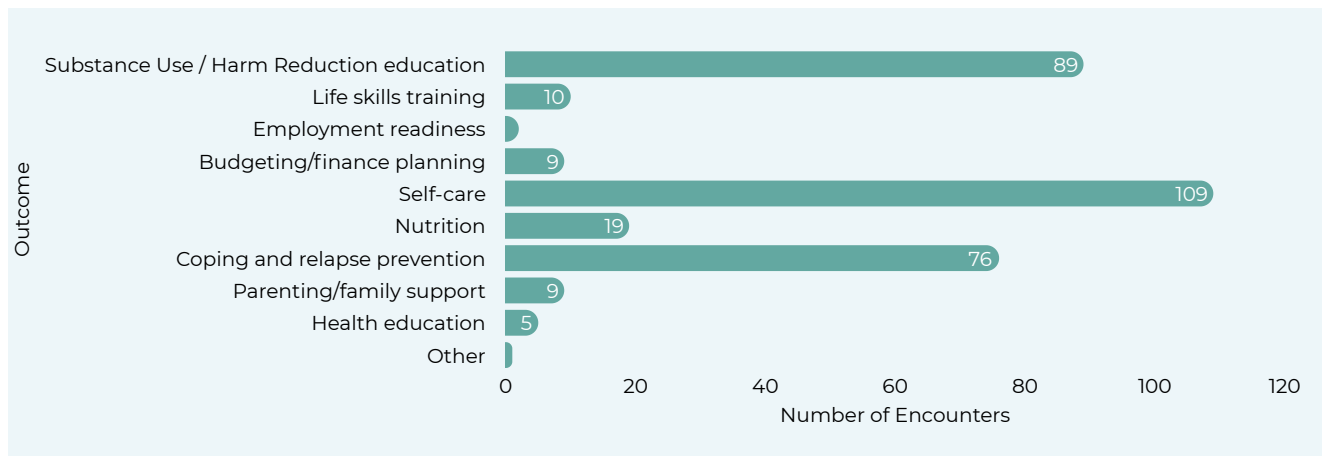
ENCOUNTER METRICS- PEER SUPPORT SPECIALISTS

Service Delivery Activities

There were 132 recorded encounters by Peer Support Specialists between June - December 2025.



Skill Building Areas



ENCOUNTER METRICS

Harm Reduction

Of all encounters, **55%** provided substance use / harm reduction education.



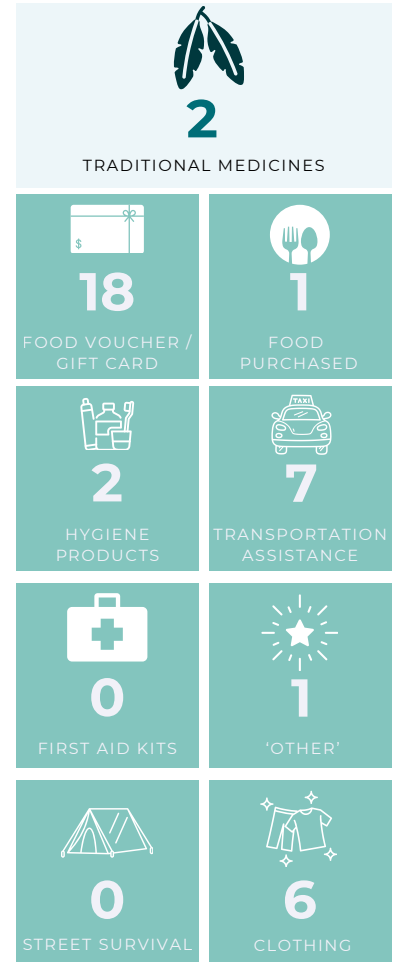
As of November 13th, 2025, the Mesa Mobile Outreach Team has been trained in harm reduction supplies distribution of injection and inhalation kits.

By February 2026, the Outreach Team will begin distribution of harm reduction supplies to clients.

We will report on what harm reduction supplies were distributed in the March 2026 version of the report.

Basic Needs

35 items related to basic needs were distributed across 312 encounters.



**The question related to Basic Needs supplies was not added to the Encounter Forms until November 18, 2025.

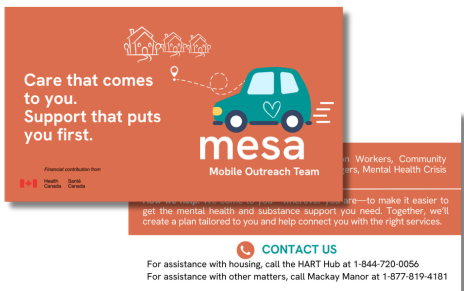
Referrals

267 referrals were made to services, including the SUAP funded outreach team.



KNOWLEDGE MOBILIZATION PRODUCTS

Service Promotion Materials



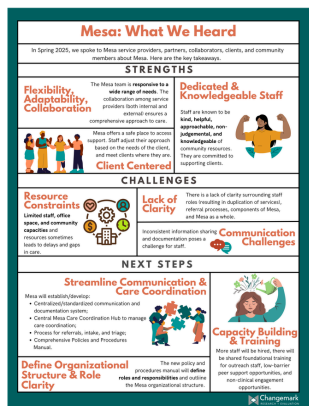
We developed a series of Service Promotion materials aimed at both clients and other service providers. Information includes key contact information, what services are offered by the Mobile Outreach Team, what team members are a part of the Mobile Outreach Team, and what to expect. These materials have been printed and distributed throughout Renfrew County.



Once a service delivery schedule is developed, a QR code will be included on the materials, and additional Schedules will be created and posted throughout the community.



What We Heard Infographic



A 1-page Infographic summary of the What We Heard Report, with separate versions for both clients and service providers. The infographic includes a summary of the Strengths, Challenges, and Next Steps for the Mesa Mobile Outreach Team. This product is meant to be shared back with community.